Feedback that leads to change

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Program overview

Feedback that leads to change

Objectives
Learn how to give good feedback that leads to positive change and encourages your team members to keep growing professionally.

What you will learn
You will learn about the characteristics that distinguish effective from ineffective feedback, the process you should follow to appropriately give or receive feedback and how to foster your team's motivation to change. You will also have the opportunity to practice your knowledge using a realistic simulation.

Audience
New managers as well as experienced managers who want to improve or refresh their leadership skills

Duration
45 minutes of digital learning

Delivery format
Also in combination with face-to-face or virtual classroom

Content overview

1

How to give feedback

- Learn more about how to distinguish effective from ineffective feedback, motivate your team to change, and the correct process to follow while giving or asking for feedback at work

2

The feedback process

- Explore the steps to follow in order to appropriately give or receive feedback

3

Is your feedback effective?

- Test your feedback in real-life situations. Find out if you would be able to choose the correct response in every simulated scenario

4

Tips for effective feedback

- Review the most important tips to remember when giving or receiving feedback to keep growing professionally

Learning path

Also available including face-to-face or virtual sessions along the path

| Welcome | Poll | Digital module | Digital module | Practice simulation | Final quiz | Pdf summary | Path certification |

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Grow your business