

A POWERFUL METHODOLOGY

Most companies nowadays are established in mature markets, where it is critical to consistently repress the competition. In this respect, the (potential) customer usually has a positive attitude towards his current partner. It is thus essential to change this mindset.

However, the traditional SWOT analysis, positionings and value propositions created by the marketing division do not sufficiently help anymore. They focus on the overall market rather than on the competitor and are often too optimistic and therefore further support the customer's perception that all suppliers are comparable.

Yet, when looking closely, the profiles of the competitors show very different strengths and weaknesses. Strengths and weaknesses the sales departments must be prepared for. They need a master plan which clearly indicates which battlefields the confrontation with the competition must take place in order to generate growth for their own company. Top performing organizations consistently recognize their key accounts.

This is where the "Six Battlefields" concept, developed by Mercuri International, provides solutions. It identifies Six Battlefields in which you have to measure yourself with the competition in order to convince the customer. Each Battlefield requires a specific approach strategy that successfully differentiates us from the competitor and gets the customer out of his "all the same lethargy".

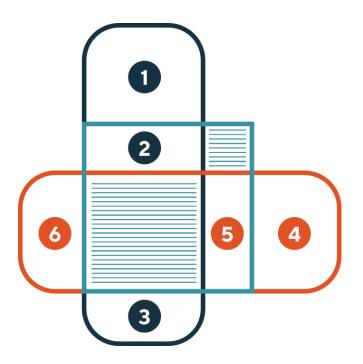
- Building strategy per "battlefield"
- → Changing customer preference
- Sell added value
- → Drill on pitch



The Six Battlefields model

The individual battlefields comprise a combination of customer requirements, the company's own profile of offers and the offer profile of a specific competitor.

- Our offer
- Customer needs/requirements
- Competitor offering



Result of the workshop

After the workshop, your salespeople will be able to create a positive mindset with the customer or prospect towards your product or service offer, even when he or she had a strong preference for your competitor.

The result of the workshop is directly applicable to all (ongoing) sales activities such as: the recovery of the customer, more sales with existing customers and winning new customers.

Optimum efficiency is achieved when a sales campaign is organized, directly following "The Six Battlefields workshop".

"This very specific approach has had a very high impact and a high value to us" — David Varey, manager Central Commercial Business Velux Group, responsible for implementation of ASE

Beat the competition in 5 steps

- 1. Determine the competitive field wherein the impact is determined by the accuracy of the analysis. This intake is done with the (sales) management.
- Answering an online questionnaire to determine what, according to your sales team and management, are the sales situations of 'today' and 'tomorrow'.
- 3. Preparation of 'The Six Battlefields workshop' with (sales)management.
- A two day 'The Six Battlefield workshop' with the entire sales organization. Marketing and product management can join.
- 5. Implementation, follow-up and coaching of the sales campaign.

For details, go to www.sixbattlefields.net or send us an email: info@mercuri.net



